

Job Title: Player Assistant - Starter

Reports To: Player Assistant's Supervisor

Prepared Date: January 2024

#### **Position Summary**

This position is responsible for starting golfers on the course according to their reservation and providing information about the course and regarding course policies.

## **General Duties and Responsibilities**

- Assures all groups tee off at the appropriate time.
- Manages and maintains driving range and practice facility.
- Informs players of the suggested tee boxes according to handicap.
- Gives overview of golf course and informs players of restroom locations and how to order lunch at the 9<sup>th</sup> tee.
- Explains to golfers how the GPS system works on the golf carts.
- Apprises players of pin locations and golf car policies for the day.
- Explains our Pace of Play policy to golfers and how the Ranger will address slow play issues.
- Assists players with any last minute needs.
- Assists in tournament set up organization.
- Assists ranger in tee sheet management. Keeps accurate record of each golf car, names of players in group, actual
  tee off time, golf car number, etc.
- Works closely with ranger to monitor pace of play and turn times.
- Maintains radio contact with ranger, outside services, and golf shop.
- Picks up any trash on the golf course, practice facility, etc.
- Keeps extra cart supplies.
- Completes other tasks/duties as assigned.

#### **Supervisory Responsibilities**

Not Applicable

## Requirements

- High School degree or equivalent preferred.
- Previous extensive customer service experience.
- Previous golf experience/knowledge.
- Strong verbal communication skills.

## Pay Range & Benefits

- \$16.00 \$18.00 / hour
- Free Golf Privileges
- Merchandise and F & B Discounts
- End of Season Bonus opportunity

# **Physical Demands Physical Activity & Work Environment Not Applicable** Less than 50% More than 50%

Sitting Walking Standing Using hands/fingers to feel or handle items Reaching, pushing or pulling with arms/hands Reaching, pushing or pulling with arms/hands Reaching, crawling, or crouching Balancing Talking or hearing Talking or hearing Talking or swelling Talking or exerting force of up to 10 lbs. Lifting, moving or exerting force of up to 25 lbs. Lifting, moving or exerting force of up to 50 lbs. Lifting, moving or exerting force of up to 100 lbs. Lifting, moving or exerting force of up to 100 lbs. Lifting, moving or exerting force of up to 100 lbs. Lifting moving or exerting force of up to 100 lbs. Lifting moving or exerting force of up to 100 lbs. Lifting moving or exerting force of up to 100 lbs. Seeing up close Seeing up close Seeing up close Seeing color Use of peripheral vision Perceiving depth Adjusting and focusing vision Working outdoors in inclement weather – extreme hot Working outdoors in inclement weather – extreme cold Working in high places Working in high places Working in extreme cold conditions that are not weather related Working in extreme hot conditions that are not weather related Working with airborne particles or furnes Working with airborne particles or furnes Working in a area with a risk of exposure to radiation Working in a narea with a risk of exposure to radiation Working in a loud environment