

Job Title: Server

Reports To: Food & Beverage Manager

Prepared Date: January 2024

## **Position Summary**

This position is responsible for greeting, taking orders, and serving food and beverages in a professional and efficient manner, as well as providing the same service on the on-course beverage cart.

## **General Duties and Responsibilities**

- Prior to service, ensures tables are set and stations are adequately stocked and organized.
- Meets, greets and welcomes guests.
- Maintains knowledge of menu items.
- Provides guests with menu suggestions and answers questions.
- Accurately orders food and beverages, expedites orders and expedites guest check settlements in the designated POS system.
- Cleans tables, empties trash and cleans dining area as set forth by management.
- Is aware of and promotes specials and the availability of menu items.
- Reports all guest complaints to supervisor immediately: communicates overall feedback to manager periodically.
- Maintains all serving areas and stations in a clean and organized manner.
- Assists team members, as needed, to maximize efficiency and service levels.
- Responsible for cooking and prepping food to include cutting ingredients, following recipes, operating a flat top grill and a
  frver.
- Maintains a clean and safe kitchen environment to include: washing dishes, cleaning kitchen equipment and grill hood, mopping and sweeping floors, changing fryer oil and vacuuming.
- Responsible for properly labeling and tracking food for proper rotation and proper disposal of spoiled food.
- Receive food and beverage orders and verify that we receive what was ordered and that it matches the invoice.
- Completes other tasks/duties as assigned.

### **Supervisory Responsibilities**

Not applicable

### Requirements

- High school degree or equivalent.
- Previous food and beverage/restaurant experience preferred.
- Must be of legal age, according to state regulations, to serve alcohol.
- Previous customer service experience.

### Pay Range & Benefits

- \$15.00 \$17.00 / hour + Tips (approx. \$5-10/hr)
- Free Golf Privileges
- Merchandise and F & B Discounts
- End of Season Bonus opportunity

# **Physical Demands**

Physical Activity & Work Environment Not A	Applicable	Less than 50%	More than 50%
<ul> <li>Sitting</li> <li>Walking</li> <li>Standing</li> <li>Using hands/fingers to feel or handle items</li> <li>Reaching, pushing or pulling with arms/hands</li> <li>Climbing</li> <li>Balancing</li> <li>Kneeling, crawling, or crouching</li> <li>Talking or hearing</li> <li>Tasting or smelling</li> <li>Lifting, moving or exerting force of up to 10 lbs.</li> <li>Lifting, moving or exerting force of up to 50 lbs.</li> <li>Lifting, moving or exerting force of up to 100 lbs.</li> <li>Lifting, moving or exerting force of up to 100 lbs.</li> <li>Lifting, moving or exerting force of more than 100 lbs.</li> <li>Seeing up close</li> <li>Seeing up close</li> <li>Seeing long distances</li> <li>Seeing color</li> <li>Use of peripheral vision</li> <li>Perceiving depth</li> <li>Adjusting and focusing vision</li> <li>Working outdoors in inclement weather – extreme hot</li> <li>Working indoors in an office environment</li> <li>Working in high places</li> <li>Working in wet/humid conditions that are not weather related</li> </ul>	Applicable	Less than 50%	More than 50%
<ul> <li>Working in wet/humid conditions that are not weather related</li> <li>Working in extreme cold conditions that are not weather related</li> <li>Working in extreme hot conditions that are not weather related</li> <li>Working with airborne particles or fumes</li> <li>Working with toxic or caustic chemicals or agents</li> <li>Working with explosives</li> <li>Working in an area with a risk of exposure to radiation</li> <li>Working in an area with a risk of exposure to electrocution</li> <li>Exposure to vibration</li> <li>Working in a loud environment</li> </ul>			